



**Please contact us!**

**Here you will find  
a list of competent contacts!**



## Call Center

---

Are you searching for a competent contact but not sure who to talk to?

Our reception staff will be happy to assist you!



Diana van Eil  
Tel.: +49 208 9963-0  
dvaneil@lenord.de



Manuela Huhmann  
Tel.: +49 208 9963-0  
mhuhmann@lenord.de



### Head office:

+49 208 9963-0  
info@lenord.de

Mo. – Th.            8:00 – 18:00

Fr.                    8:00 – 17:00

## Order processing

---

Do you urgently need your products, lack price information or have questions on the current status of an order? Our Customer Service Center will be happy to answer these questions!



André Bielke  
Tel.: +49 208 9963-349  
[abelke@lenord.de](mailto:abelke@lenord.de)



Verena Klein  
Tel.: +49 208 9963-347  
[vklein@lenord.de](mailto:vklein@lenord.de)



Jutta Schmitz  
Tel.: +49 208 9963-122  
[jschmitz@lenord.de](mailto:jschmitz@lenord.de)



**Customer Hotline**

+49 208 9963-216  
[kundencenter@lenord.de](mailto:kundencenter@lenord.de)

## Customs clearance

---

Do you want to ship our products to a country outside the European Union and have questions regarding customs clearance? Beate Sieberg is looking forward to assist you.



Beate Sieberg  
Tel.: +49 208 9963-154  
bsieberg@lenord.de

## Repair

---

Do you want to arrange the repair of one of our devices? Then send it to our production and logistics centre in Gladbeck. If you have any questions regarding repair processing, please contact Ms. Klein or Ms. Schreiber.



Verena Klein  
Tel.: +49 208 9963-347  
vklein@lenord.de



Martina Schreiber  
Tel.: +49 208 9963-120  
mschreiber@lenord.de



### Repair and delivery address

Lenord, Bauer & Co. GmbH  
Heinrich-Hertz-Straße 2  
45966 Gladbeck

## Technical support

---

Are you searching for a suitable product for your application or do you have a general technical question? Our competent support staff will offer you help and advice. Please contact our Support Hotline and clarify your issues with our specialists.



**Support Hotline**

+49 208 9963-215  
[support@lenord.de](mailto:support@lenord.de)

## Railway rolling stock

---

Do you need an individual sensor solution for your rail vehicle application and a quick offer for your project?

Our project team will help you work out the right solution and clarify all technical issues in detail.



Dirk Jänike  
Tel.: +49 208 9963-371  
[djaenike@lenord.de](mailto:djaenike@lenord.de)



Torsten Kassing  
Tel: +49 208 9963-221  
[tkassing@lenord.de](mailto:tkassing@lenord.de)

## MiniCODER and rotary encoder

Are you searching for a suitable absolute or incremental measuring system for your machine? Do you have technical questions concerning our rotary encoders or encoder kits? Or do you need the matching precision target wheel for your MiniCODER?

Our colleagues will be happy to offer you help and advice.



Ulrich Kammerknecht  
Tel.: +49 208 9963-193  
[ukammerknecht@lenord.de](mailto:ukammerknecht@lenord.de)



Peter Kerkes  
Tel: +49 208 9963-128  
[pkerkes@lenord.de](mailto:pkerkes@lenord.de)



## PowerDRIVE-System

---

Do you want to automate the feed axes of your machine and find out which positioning drive is best suited for this purpose? Do you have questions about the components of our PowerDRIVE-System or need help with commissioning?

Our specialists responsible for the PowerDRIVE-System will be happy to assist you.



Stefan Schneider  
Tel.: +49 208 9963-249  
sschneider@lenord.de



Jörg Scholz  
Tel.: +49 208 9963-121  
jscholz@lenord.de

## Products for wind turbines

---

Does your company manufacture wind turbines, and would you like to know which sensors or control systems are best suited for your plant? Do you have questions regarding our products or customer-specific adaptations?

If this is the case, Jörg Scholz will be happy to assist you!



Jörg Scholz  
Tel.: +49 208 9963-121  
[jscholz@lenord.de](mailto:jscholz@lenord.de)

## Automation projects

---

Do you have questions about our range of services? Are you planning a new machine or plant and looking for a suitable automation solution? Do you want to bring your plant technologically up to date?

Manfred Fritsch will be happy to advise you in this matter.



Manfred Fritsch  
Tel: +49 208 9963-0  
mfritsch@lenord.de

## Cooperation with TAR Automation GmbH

---

Would you like to automate your plant and find a comprehensive solution that covers everything from design, software engineering, switch cabinet construction all the way to acceptance? Do you have questions regarding programming and visualisation? Or do you need technical information on modern control system components?

Then TAR Automation GmbH, a company of the Lenord + Bauer Group, is the right place for you. Please contact:

Alfred Rachner  
rachner@tar-automation.de



TAR Automation GmbH

Tel: +49 2064 423131



Lenord, Bauer & Co. GmbH  
Dohlenstrasse 32  
46145 Oberhausen

Tel.: +49 (0)208 9963-0  
Fax: +49 (0)208 676292

[info@lenord.de](mailto:info@lenord.de)  
[www.lenord.com](http://www.lenord.com)